Cegid Wittyfit

Technical

Requirements

30/11/2022

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PREAMBLE

This document describes the technical requirements associated with Cegid Wittyfit, a SaaS (Software as a Service) solution hosted and operated by Cegid.

This document covers the technical prerequisites for workstations as well as network and telecommunication. Compliance with these prerequisites is essential to the smooth operation of this solution.

Cegid may not be held liable in the event of malfunction of the solution due to non-compliance with these conditions.

This document is provided for the Cegid Wittyfit solution and does not take into account other applications used in the Cegid Wittyfit system.
parallel on the network.

SYSTEM CONFIGURATION AND TECHNICAL REQUIREMENTS

2.1. Exigences relatives au logiciel Client

To run the Cegid Wittyfit application, the User must have a workstation with Internet access, an up-to-date operating system and a browser supported by Cegid Wittyfit as defined below. Similarly, Cegid Wittyfit only supports browser versions that are supported by the publisher.

Web browser	Operating system	Front Office	Back Office
Edge Chromium	Windows as supported by Microsoft	Taken care of	Taken care of
Firefox	Windows as supported by Microsoft	Taken care of	Taken care of
Chrome	Windows as supported by Microsoft	Taken care of	Taken care of
Safari	Mac OS as supported by Apple	Taken care of	Taken care of

Please note that Microsoft stopped supporting IE9 and IE10 on January 16, 2016. Customers using IE11 may experience performance issues with some Cegid Wittyfit and Cegid Wittyfit modules.
possibly graphical problems during display. **Cegid stopped supporting IE11 in June 2022.**

For optimal use of the Cegid Wittyfit solution, we recommend t h a t you use Chrome, Edge Chromium or Firefox. No additional modules are required to use Cegid Wittyfit.

2.2. Exigences en matière d'accès mobile

Mobile access to Cegid Wittyfit can be achieved via a purpose-built responsive application and website that enable an optimal experience. Cegid Wittyfit supports the following operating systems, subject to availability:

- iPhone and iPad with iOS 13 and higher
- Android smartphones and tablets with Android 8 and higher

It is also possible to access some of the suite's functionalities in a "responsive" way for the main employee functions, such as surveys and some of the manager reports. Functionalities for administrators are generally too rich to enable a satisfactory experience on mobile. Cegid Wittyfit supports the following browsers only if they are supported by the publisher.

Mobile Web browser	Operating system	Front Office	Back Office
Safari	iOS as supported by Apple	Taken care of	Supported, with restrictions (no mouse-over)
Chrome	Android as supported by Google	Taken care of	Supported, with restrictions (no mouse-over)

2.3. Outils bureautiques

Some functions generate Excel or PDF documents. Cegid Wittyfit supports the following versions only if they are still actively supported by their publishers:

- Power Point 2016 or higher (latest version recommended) ;

- Excel 2016 or higher (latest version recommended) ;

- Adobe Acrobat Reader 2015 or higher (latest version recommended) ;

PREREQUIS RESEAU

3.1. Sécurité réseau

All servers are protected by a firewall and anti-virus software that detect suspicious connection attempts.

Firewall settings are based on the principle that "anything that is not allowed is not allowed". Platform security

is ensured by the following elements:

- active equipment that protects access to servers ;
- security policy to control and protect the security of the platform ;
- up-to-date, continuously monitored antivirus system ;
- system and policy to keep operating systems up to date.

The HTTPS protocol is enforced by a class 3 certificate belonging to Cegid Wittyfit.

Client sites with firewalls can use Cegid Wittyfit products. However, there are certain flow requirements for opening :

Application	Objective	Destination ports	Protocol
Web navigation	Client access to the Cegid Wittyfit application	TCP/443	HTTP/TLS 1.2

All exchanges between Cegid Wittyfit and Users are encrypted.

3.2. Performances et capacité

3.2.1. Data flow

Front application pages use between 1 and 3MB depending on the role (users and managers).

Back Office application pages use between 1MB and 2MB. This load can be higher on search results pages, depending on the number of results returned per page.

3.2.2. Storage

As standard, the Cegid Wittyfit application is tested and approved for more :

- 150,000 employees

3.2.3. Response time

Cegid undertakes to respect a maximum average server response time of four hundred (400) ms. This figure is measured as a monthly average across all pages of the application and across all Clients in the same data center.

Response time measurement

A SaaS software provider does not control all the segments that contribute to the response time of a SaaS application, as some of these segments are controlled by the Customer. This is the case, for example, with user computers and internal customer networks. In order to guarantee quality service to

Whatever the conditions, Cegid uses a metrology tool to m e a s u r e both server response time and User response time.

Cegid can only measure the response time at the browser level if the Customer :

- authorizes Users' browsers to execute requests such as :

    o https://*.google-analytics.com

    o https://*.googleapis.com

    o https://sentry.io

- allows third-party cookies in the browser.

Without these authorizations, Cegid can only measure server response time.

3.2.4. User bandwidth

The estimated Client bandwidth required to use the software is fifty (50) Mbit/s for fifty (50) simultaneous Users, i .e. fifty (50) Users simultaneously launching
Web page requests. T o provide the best possible experience for the User, a high-quality network is essential (low packet loss, **low latency < one hundred** (100) ms).

3.3. Whiteliste application

- whitelist Wittyfit email addresses: noreply@wittyfit.com, support@wittyfit.com
- whitelister the witty.fit domain and the ****https://CLIENT.witty.fit domain
- Try clicking on the following links, if you receive the indicated messages, everything works fine:

-https://ws.witty.fit :   the   message   "test   of   webservice   successful" message   must appear.
-https://io.witty.fit: must send "ok