



Cegid Tax Ultimate

Technical prerequisites

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2. PREAMBLE

This document describes the technical requirements associated with the SaaS (Software as a Service) solutions hosted and operated by Cegid.

This document covers the technical requirements for network and telecom, workstations, and peripherals. Compliance with these technical prerequisites is essential for the proper functioning of the **Cegid Tax Ultimate** solution. Cegid cannot be held liable in the event of a malfunction of the solution due to non-compliance.

 This document is provided for Cegid Tax Ultimate solutions, and does not take into account other applications used in parallel on the network.

3. NETWORK PREREQUISITES

General

On-Demand solutions are fully hosted and operated by Cegid.

Clients access their **Cegid Tax Ultimate** solution through a telecom infrastructure set up by them in accordance with Cegid's technical recommendations described in the following paragraphs.

The possible connection methods and the telecom accesses supported as standard depend on each On Demand solution. However, the following points should be noted:

- ❖ The implementation of certain telecom accesses may be subject to quotation and require a technical study
- ❖ Any request for connection and access to the non-standard hosting platform must be sent to Cegid for study and validation. Cegid reserves the right to refuse the request or to submit it to a quote.

Supported Standard Telecom Access

Cegid Tax Ultimate's **solutions** are accessible to all users via :

- ❖ Internet

Mobile use (such as a 3G or satellite network) is not suitable and is not validated for the **Cegid Tax Ultimate solution**.

- ❖ Access to the app
The Client may use a consumer Internet line to access and use its Cegid Tax Ultimate **solutions**. This line may be of the ADSL or SDSL type in accordance with the prerequisites defined in the paragraph "Sizing of your accesses". This paragraph also provides the minimum flow rates recommended by Cegid.

The Client may, if he wishes, or if the usage profile of his line outside of the interactive feeds with the Cegid Tax Ultimate solution **justifies it, dedicate an Internet line for the exclusive use of his Cegid Tax Ultimate solution meeting the technical prerequisites provided in this document**.

The Client must have Internet access that meets the technical requirements described in the following paragraph and authorize HTTPS connections (TCP port 443) to Cegid's hosting platform.

Sizing Your Access

The sizing of your access to your **Cegid Tax Ultimate** solutions depends on several criteria:

- ❖ Recommendations specific to each solution and provided by Cegid
- ❖ The use of your SaaS solution
- ❖ Ancillary uses of your Internet access outside of your SaaS solution (surfing, messaging, etc.)

The technical recommendations for accessing your **Cegid Tax Ultimate** solution are summarized below:

Full-web access (1 MB/s per 100 users) :

From 1 to 100	SDSL or Fiber Optics	1 Mb/s
100 to 200	SDSL or Fiber Optics	2 Mb/s
200 to 300	SDSL or Fiber Optics	3 MB/s

- ❖ These values are given for a throughput dedicated to the application



Important Notes:

- ❖ Recommendations are valid only in the context of interactive sessions with the **Cegid Tax Ultimate** online application .
- ❖ These recommendations do not take into account the bandwidth requirements necessary to run applications other than **Cegid Tax Ultimate**, to exchange information with other applications of the Information System or with the platform (such as file exchange or document download) and to support other types of Internet flows of the Client such as Internet browsing or messaging, etc.
- ❖ Cegid cannot be held liable in the event of non-compliance by the Client with the technical prerequisites provided in this document.

4. WORKSTATION PREREQUISITES

These recommendations are linked to the proper functioning of the **Cegid Tax Ultimate solution**.

Prerequisites for the Workstation

Type	Product & Version Required	Usage	Additional information
Browser*	Microsoft Edge Chromium, Google Chrome v.72 minimum, Mozilla Firefox v.57 minimum, Internet Explorer v.11 minimum, Safari	Access to the hosting platform	
Utilitarian	Adobe Acrobat Reader v. 9.x minimum	Reading app-generated PDF documents	

* For security reasons, browsers must be up-to-date (latest version or recent version)



An up-to-date antivirus is mandatory on each workstation with regular signature updates.